

Wednesday Afternoon Concurrent Workshops

CUSTOMER SERVICE/SALES
ACCOUNTING WORKSHOPS

Regulatory Roundtable

Moderator: Dawna Hannan- Director Customer Satisfaction, Human
Resources & Regulatory Affairs, Oxford Networks

TECHNICIANS'
EDUCATIONAL WORKSHOPS

Wave Division Multiplexing (DWDM) and (CWDM)

Workshop Coordinators: Nuel Crawford- Engineering &
Construction Manager, Tidewater Telecom
Louis Rector- Manager, Plant Operations, Tidewater Telecom